

# Press Release

## **Chorus ntl announces at Chamber Dinner it has invested €8 million to modernise its network in the region**

**Limerick, November 17, 2009**– Chorus ntl unveiled at the recent President of Limerick Chambers Annual Dinner that it has invested €8 million to modernise the company's networks in the region over the course of three years.

The investment has enabled the company to deliver fast reliable broadband speeds and services and already almost 1 in 5 Limerick homes are using Chorus ntl's broadband service with over half selecting the 10Mb or 20Mb service. In addition, 1 in 10 Limerick households use Chorus ntl's phone service.

### **Bruce Bullock head of sales at Chorus ntl said at the Limerick Chamber event:**

"Two years ago, we established our national contact centre in the LEDP. This is now staffed by over 400 people with another 15 new positions being created in the past month in customer care and sales. The centre is responsible for handling more than five million customer calls each year ranging from sales and enquiries to technical support and administration.

"Furthermore, our investment programme is an integral part and necessary to continue to further improve our service offerings and take our products to the next level allowing us to deliver speeds of 120Mb to consumers and businesses. We look forward to building our presence and relationships with consumers in Limerick over the coming months, New Year and beyond."